



Hunt Heroes Foundation Scholarship

Our CEO's Message



Dear HMC Residents,

As we head into February, I want to share with you an important opportunity for those looking to attend secondary schooling at a 2-year, 4-year, or technical school.

Hunt Military Communities, in partnership with the Hunt Heroes Foundation, is once again excited to sponsor our fourth annual scholarship program. This year we will be awarding 18 scholarships totaling \$50,000. Those eligible include any active service member or their dependents. This is open to any branch of our armed forces and you do not need to be a Hunt Military Communities resident. All scholarship applications must be filled out online at: <https://learnmore.scholarsapply.org/huntheroesscholarship>.

The deadline to submit a nomination is February 22, 2022, at 3 pm CST, or until 50 applications are received, whichever comes first. Even if you do not have a need this year, we invite you to share this opportunity with someone who qualifies. This is one of many charitable endeavors Hunt Military Communities is actively pursuing. We have supported several of the top rated charities that serve our active duty & military veteran populations to include career transition, homes, education, and mental health. Our support for these organizations, Tunnels to Towers, Hire Heroes USA, Travis Manion Foundation, and our Hunt Heroes Foundation Scholarships are all part of our desire to go above and beyond providing housing and property management services to our nation's heroes and their families. Thank you very much for choosing to live with HMC, and we hope you have a wonderful month!

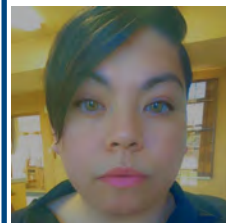
Sincerely,

Brian Stann President & Chief Executive Officer
Hunt Military Communities



Cynthia Nelson
Resident Service Specialist

employee SPOTLIGHT



Cynthia joined the Fort Sam Houston Family Housing team in December 2021. She is a veteran, serving eight years in the United States Marine

Corps. She also lived in five different countries, growing up in a military family. When she is not working, she enjoys spending time with her family and dancing. Cynthia is a Resident Service Specialist in the Fort Sam Houston Resident Center. She is a valued member of the HMC Team!

YOUR MANAGEMENT TEAM

Community Director: Shequita Sims
Maintenance Director: Brandon Taylor

COMMUNITY MANAGERS:

Bonnie Griffith, FSH Resident Center
Natasha Kapua, Harris Heights
Sara Rodriguez, Watkins Terrace

MAINTENANCE MANAGERS:

Clay Moden, FSH Resident Center
Brian Lozano, Harris Heights
Victor Maldonado, Watkins Terrace

COMMUNITY CONTACT INFO

FSH RESIDENT CENTER

2739 Dickman Rd 210-270-7638

HARRIS HEIGHTS

3751 Patch Rd...210-824-9587

WATKINS TERRACE

5840 Frazier Rd.....210-832-8104

Maintenance Service Requests



Service requests can be submitted 24 hours a day, 7 days a week by logging into www.fortsamhoustonfamilyhousing.com

As a reminder emergency requests should not be submitted using the online option. For all maintenance emergencies, please call 210-225-5462

TRASH & RECYCLING

Tuesday and Friday

Trash and recycling is picked up twice a week.

Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays

Pets in Housing



As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas.

***Remember a pet registration and deposit is required for all new pets.** Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

RESIDENT GUIDE REMINDERS:

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

SMOKE DETECTORS: The proper functioning of smoke detectors is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 210-225-5462 if your smoke detector is chirping or malfunctioning.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

MON

Gorgas, Hancock, Infantry, Artillery
*Includes Wheaton & Artillery Open Fields

TUE

Wheaton, Graham, Dickman

WED

Patch/Chaffee, Marvin R Wood, & Staff Post

THU

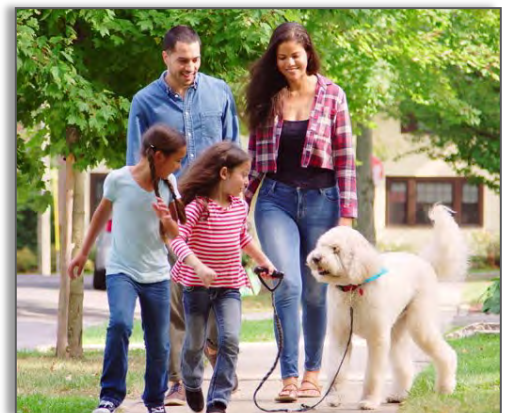
Harris Heights
*Includes Gorgas & Watkins Open Fields

FRI

Watkins Terrace
*Includes Remaining Open Fields in Watkins

TIPS ON BEING A GOOD NEIGHBOR

- Observe and respect your neighbor's personal space. This includes making sure your children put their toys away appropriately and refraining from walking on their lawn if possible.
- Not everyone is a dog or cat lover. So, do not allow pets to wander onto your neighbor's lawn, and if they make a mess, please pick up after them.
- Maintain the exterior of your home. If you have a fenced in yard, be considerate of your neighbors by making sure the lawn inside the fence is taken care of. Tall and unmanaged grass will lead to snakes & other pests.
- Look out for one another; if you know your neighbor is not around and you notice suspicious activity around their home, report it.



The Annual Tenant Satisfaction Survey Continues.

Fort Sam Houston Family Housing has received feedback through the tenant satisfaction survey process for several years. Your participation is vital to ensure we know how you feel about all the things we do right for you, and if we have any opportunity for improvement. We CARE about you and your family and the quality of service we provide. Remind your neighbors how important it is to participate in Survey efforts. Surveys were sent via email to the primary leaseholder. Surveys have been sent from Armyhousingurvey@celassociates.com. If you do not see your survey in your inbox, please check your spam folder. Thank you in advance for your feedback. It is vital part of making a positive difference in quality of life for families who choose to live at JBSA-FSH.

CONGRATULATIONS SURVEY WINNERS
MAJ Aubri Waters
Mr. Christopher Long

Did you complete your Tenant Satisfaction Survey?

The Tenant Satisfaction Survey continues through 24 February. Check your inbox and complete your survey for a chance to win one of three remaining prizes!

* OMB CONTROL NUMBER: 0704-553 OMB EXPIRATION DATE: 03/31/2022

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2022 FEBRUARY

SUN	MON	TUE	WED	THU	FRI	SAT
Hunt Heroes Scholarship Foundation Program accepting applications beginning 11 Feb!!	Mardi Gras CELL SURVEY \$200 WINNER ANNOUNCED	01 Groundhog Day	02	03 Register Win Valentines Day Giveaway	04 USO Birthday Winter Olympics Starts	
06	07 Super Bowl	08	09 Child's Valentine Card Contest	10 CEL Survey continues	11 Valentines Day Giveaway Winners Announced.	12
Valentine's Day	14	15 Hunt Heroes Foundation Scholarship Program Applications Open	We ♥ our RESIDENTS!		17	18 PET OF THE MONTH
20 Winter Olympics End	21 Presidents' Day OFFICE CLOSED	23	24 FINAL CEL SURVEY WINNER SELECTED \$300	25	26	
27	28	MARK THIS ON YOUR CALENDAR		The Tenant Satisfaction Survey ends this month. Don't forget to send in your survey response!		