

**MAY
2022**

**FORT SAM HOUSTON INSIGHTS
NEWS & STORIES**

FT. SAM HOUSTON
HUNT MILITARY COMMUNITY



Our CEO's Message



Memorial Day is a time to remember and honor our fallen service members who died in service to our country. This does not mean we spend the weekend mourning those who made the ultimate sacrifice, rather we spend it in remembrance while doing things we love with the people in our lives we cherish the most. This is a weekend to celebrate our freedoms while thanking those men & women who fulfilled their oath to serve this country with their lives. We honor their memory and sacrifice through our gratefulness. The Hunt Military Communities Team is consistently in awe of your selfless service, and we do not take for granted the dangers of your career. This Memorial Day we will all take time to reflect on the lives lost in service to this country and celebrate them with our remembrance & gratitude. We are thankful for your service each day, but weekends like this remind us just how special your oath to this country truly is.
Semper Fidelis,

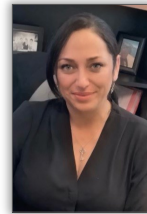
Brian Stann
President and Chief Executive Officer

NOTICE:
Our offices will be closed
Monday, May 30th in observance of
Memorial Day.
For maintenance emergency
during Holiday closures,
please call 830-262-0830, option 1
For all other emergencies, dial 911



**employee
SPOTLIGHT**

Natasha Kapua
Community Manager
Harris Heights



As Community Manager, Natasha is responsible for Junior and Senior NCO homes in Patch/Chaffee, Marvin R. Wood & Harris Heights. She has worked for Fort Sam Houston

Family Housing since May 2012. Before coming to San Antonio, she was also a property manager at Fort Benning, Ga. Natasha loves the beach, spending time in the great outdoors, hiking, running and finding new adventures in San Antonio and surrounding communities with friends and family. Natasha is the proud mother of two sons. She is also a valuable member of the Fort Sam Houston Family Housing Team!

YOUR MANAGEMENT TEAM

Community Director: Shequita Sims
Maintenance Director: Brandon Taylor

COMMUNITY MANAGERS:

Bonnie Griffith, FSH Resident Center
Natasha Kapua, Harris Heights
Sara Rodriguez, Watkins Terrace

MAINTENANCE MANAGERS:

Clay Moden, FSH Resident Center
Brian Lozano, Harris Heights
Victor Maldonado, Watkins Terrace

PHONE: 830-262-0830

FSH RESIDENT CENTER (OPTION 2)

2739 Dickman Rd

HARRIS HEIGHTS (OPTION 3)

3751 Patch Rd

WATKINS TERRACE (OPTION 4)

5840 Frazier Rd

FEEDBACK LOOP

**SHARE YOUR
FEEDBACK**



If you have a specific maintenance issue in your home that needs to be addressed, please complete the maintenance request form for your community. If this is an emergent or urgent matter, please contact the Hunt Promise Helpline (855-333-2835) to receive immediate assistance with your request.



HuntMilitaryCommunities.com





NOTICE TO VACATE REMINDER

There are plenty of things to check off the list when its time for a military move. Often providing a notice of intent to vacate ends up on the bottom of the to-do-list. However, It is important to understand the details required by your lease. Getting this detail correct can also minimize confusion or frustration to what may already be a stressful transition. Active duty residents must provide notice at least 30 days in advance. DoD Civilians and Retirees are required to provide a 60-day advanced notice. The sooner you provide notice, the easier it is to coordinate household goods pick-up, transportation and travel. If your plans change, just let us know. We can adjust your final inspection based on those changes. When adequate notice is given, you also help inbound families make plans for their relocation to Fort Sam Houston.

THINGS TO REMEMBER AS YOU PREPARE TO RELOCATE

- Active duty residents, your Notice to Vacate (NTV) must be received in writing **at least** 30 days prior to move-out, after your six month lease has been fulfilled. If you anticipate being discharged due to the findings of a medical board assessment, please submit your NTV immediately and ask to speak with your Community Manager. It is recommended that notice be given as soon as you think you will be leaving, even if you are not sure of the date. If you're not sure, we can work with you in the event your orders are changed or cancelled.
- **You do not need to wait until you have orders in hand to submit your notice.**
- Notify your community center when you learn of changes to PCS, move or separation timeline.
- If you are unable to submit your NTV, a spouse or appointed representative can also complete the packet with a signed Power of Attorney.
- **DOD Civilians and Retirees must provide a 60 day Notice after fulfillment of a one year lease.**
- Remember to review the minimum cleaning guidelines included as part of your NTV packet

Opening 2 May 2022

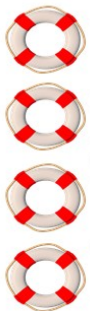
Fort Sam Houston Family Housing
Pools Opening May 2, 2022

It's Pool Time!

Pools are located at
FSH RESIDENT CENTER 2739 Dickman Rd
HARRIS HEIGHTS 3751 Patch Rd
WATKINS TERRACE 5840 Frazier Rd

Pool Rules

No Lifeguard on Duty - Swim at your own risk.



- Pool use is for residents and accompanied guest (2 guests per household).
 - All residents and their guests are asked to refrain from loud or profane language in the pool area. Failure by you, your dependents, or any of your guests, to abide by the pool rules will result in your loss of privileges to use any of the HMC pools in the future.
- Portable grills or open flames, food or drinks are NOT permitted in the pool area.
- The pools/patios are not included when the Community Center is rented.
 - **These spaces are also not available for rental or private parties.**
- Proper pool attire must be worn, jeans or cut-offs are NOT permitted.
- Swim diapers or rubber pants are required for all infants and children who are not potty-trained.
- Children under the age of 14 must be accompanied and supervised at all times by parent, guardian, or legal custodian 18 years of age or older.
 - **Children found unsupervised will be asked to leave the pool, and the parents and/or Security Forces will be called.**
- Large flotation devices, rafts, boogie boards, beach balls, water balloons and toys are not permitted in the pool. Life jackets and Floaters are permitted, however these devices do not guarantee safety. Also note: the pool's life safety rings and hooks are not toys.
- Pets are NOT permitted in the pool area. **Service Animals ARE permitted at the pool**

Pool hours are Mon 1-9:30 pm and Tue—Sun 10:00 a.m. to 9:30 p.m.

For issues regarding trespassing, unaccompanied minor children, alcohol, or behavior concerns, please call 830-262-0830, and follow the prompts to select an option for the appropriate pool location. After hours, please contact Security Forces at (210) 221-2222, or press the red 911 button located at the pool, which will call Security Forces.



REMINDER



Ft. Sam Houston Family Housing has a
NEW OFFICE NUMBER!

830.262.0830



HuntMilitaryCommunities.com



Maintenance Service Requests



Service requests can be submitted 24 hours a day, 7 days a week by logging into www.fortsamhoustonfamilyhousing.com

As a reminder, emergency requests should not be submitted using the online or APP option. For all maintenance emergencies, please call 830-262-0830, option 1

TRASH & RECYCLING

Tuesday and Friday

Trash and recycling is picked up twice a week.

Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays

Pets in Housing



As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas.

***Remember a pet registration and deposit is required for all new pets.** Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

RESIDENT GUIDE REMINDERS:

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

SMOKE DETECTORS: A proper functioning smoke detector is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 830-262-0830, option 1 if your smoke detector is chirping or malfunctioning.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

MON

Gorgas, Hancock, Infantry, Artillery
*Includes Wheaton & Artillery Open Fields

TUE

Wheaton, Graham, Dickman

WED

Patch/Chaffee, Marvin R Wood, & Staff Post

THU

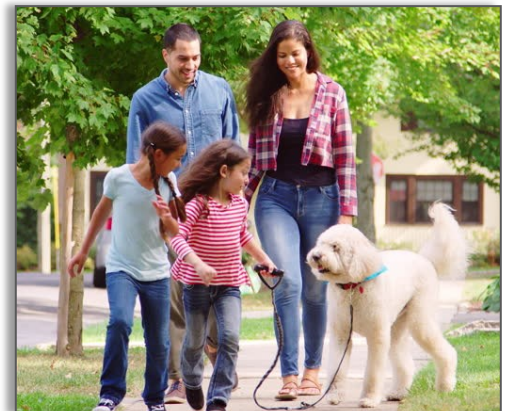
Harris Heights
*Includes Gorgas & Watkins Open Fields

FRI

Watkins Terrace
*Includes Remaining Open Fields in Watkins

TIPS ON BEING A GOOD NEIGHBOR

- Observe and respect your neighbor's personal space. This includes making sure your children put their toys away appropriately and refraining from walking on their lawn if possible.
- Not everyone is a dog or cat lover. So, do not allow pets to wander onto your neighbor's lawn, and if they make a mess, please pick up after them.
- Maintain the exterior of your home. If you have a fenced in yard, be considerate of your neighbors by making sure the lawn inside the fence is taken care of. Tall and unmanaged grass will lead to snakes & other pests.
- Look out for one another; if you know your neighbor is not around and you notice suspicious activity around their home, report it.



MONTHLY RECAP

April



PURPLE UP
for military kids



Pet of the Month

Merrell

Last month we celebrated the month of the military child with fun activities for FSH Families. Kids who participated in the Purple up balloon release, traded their balloons for a giant bag of Skittles, while others enjoyed the Egg-Cellent Adventure and an opportunity to win Easter treats! And if that wasn't enough, FSH Kid Care showcased the giving spirit of military children living at Fort Sam Houston.

Check out the Calendar on the next page to see what's planned for May!

2022

MAY

SUN	MON	TUE	WED	THU	FRI	SAT
01 	02 Community Swimming Pools OPEN	03 Post your Pet's Pic on FaceBook for Bragging Rights!	04	05 	06	07 
08 	09	10 Pet of the Month Submit entries on FB	11	12 Military Spouse Appreciation Day	13 Children of the Fallen Patriots Day	
15	16	17	18 Military Appreciation Event		20	21 Armed Forces Day
Great Garden Giveaway is back. Don't forget to stop by the community center to pick up grass seeds! While you're there register to win flowers & mulch to freshen up your outdoor space!		22	23 Show us your yard for bragging rights!		24 Yard of the Month Submit entries on FB	28 Join us for Fun in the Sun Friday 27 May!
29 		31		Summer Kick off Pool Party		
						

 FT. SAM HOUSTON
HUNT MILITARY COMMUNITY

CONNECT WITH US!



@fortsamhoustonfamilyhousing



@fortsamhoustonfamilyhousing

EGG-CELLENT ADVENTURE

Congratulations Winners

Thank you to all who participated in our Egg-Cellent Adventure!



 HUNT
MILITARY COMMUNITIES

WATKINS TERRACE:

*Evelyn McCall,
Milo Somariba
& William Swick*

HARRIS HEIGHTS:

*Conner Howell,
Rebecca Cook
& Raygan Olsen*

FORT SAM HOUSTON RESIDENT CENTER

*Jeffrey & Natalie Raboin,
Embry Rose,
& Daniel Harrison*

Great Garden Giveaway!

Stop by the community center to pick up grass seeds! While you're there register to win flowers & mulch to freshen up your outdoor space!



Grass seeds will be available for pick up during normal business hours
16 May – 20 May
Winners will be selected on 20 May