FORT SAM HOUSTON INSIGHTS NEWS & STORIES





Our CEO's Message



Dear HMC Residents,

This month we officially welcome summer, celebrate graduations, observe Father's Day, and prepare for PCS season. Congratulations to all of our graduates. Whether you are graduating college or kindergarten, taking the next step in your educational career, and in life, is important and should be celebrated! We want to ease the burden and stress that often comes with moving, and one way we can

do this is to ensure we are providing clear communication, answering questions, and walking you through the process. You are encouraged to reach out to your Resident Service Specialist once you have received orders so they can guide you through every step. On behalf of Hunt Military Communities, I wish all of our fathers and father figures, a Happy Father's Day. Whether you are serving far away or close to home, or supporting a spouse who is active duty, your commitment to your country and families is admirable.

We look forward to honoring you this month.



Brian Stann President and Chief Executive Officer



PROGRAM

Residents moving to another

Active Duty Residents, earn \$100 credit to the resident ledger at your new duty station. Or, sign your lease in advance, and receive a \$200 Credit. Contact your Community Resident Center for details.



Hunt Community will be rewarded for their loyalty at lease signing at the new duty station

Maintenance Manager Harris Heights employee

Brian Lozano has been at Fort Sam Houston Since 2014. He is an avid New England sports fan who loves the Patriots and Red Sox. When he



Brian Lozano

is not working or watching his favorite teams, he enjoys outdoor activities and fitness . When asked what he loves about his job Brian said "I love working in the fast paced, always changing world of property management." He can often be heard saying "Teamwork makes the dream work". We agree! Brian is a valuable member of the **FSHFH** Team!

YOUR MANAGEMENT TEAM

Community Director: Shequita Sims Maintenance Director: Brandon Taylor **COMMUNITY MANAGERS:** Bonnie Griffith, FSH Resident Center

Natasha Kapua, Harris Heights Sara Rodriguez, Watkins Terrace

MAINTENANCE MANAGERS:

Clay Moden, FSH Resident Center Brian Lozano, Harris Heights Victor Maldonado, Watkins Terrace PHONE: 830-262-0830

FSH RESIDENT CENTER (OPTION 2)

2739 Dickman Rd

HARRIS HEIGHTS (OPTION 3) 3751 Patch Rd

WATKINS TERRACE (OPTION 4)

5840 Frazier Rd

NOTICE TO VACATE REMINDER



There are plenty of things to check off the list when its time for a military move. Often providing a notice of intent to vacate ends up on the bottom of the to-do-list. However, It is important to understand the details required by your lease. Getting this detail correct can also minimize confusion or frustration to what may already be a stressful transition. Active duty residents must provide notice at least 30 days in advance. DoD

Civilians and Retirees are required to provide a 60-day advanced notice. The sooner you provide notice, the easier it is to coordinate household goods pick-up, transportation and travel. If your plans change, just let us know. We can adjust your final inspection based on those changes. When adequate notice is given, you also help inbound families make plans for their relocation to Fort Sam Houston.

THINGS TO REMEMBER AS YOU PREPARE TO RELOCATE

- Active duty residents, your Notice to Vacate (NTV) must be received in writing <u>at least</u> 30 days prior to move-out, after your six month lease has been fulfilled. If you anticipate being discharged due to the findings of a medical board assessment, please submit your NTV immediately and ask to speak with your Community Manager. It is recommended that notice be given as soon as you think you will be leaving, even if you are not sure of the date. If you're not sure, we can work with you in the event your orders are changed or cancelled.
- You do not need to wait until you have orders in hand to submit your notice.
- Notify your community center when you learn of changes to PCS, move or separation timeline.
- If you are unable to submit your NTV, a spouse or appointed representative can also complete the packet with a signed Power of Attorney.
- DOD Civilians and Retirees must provide a 60 day Notice after fulfillment of a one year lease.
- Remember to review the minimum cleaning guidelines included as part of your NTV packet





Great Garden Giveaway!



Pictured: SFC Bridget Imperator is one of three Great Garden Giveaway Winners.

Winners Selected via Random Drawings

Last month HMC residents had the opportunity to register for a chance to win supplies to spruce up around the exterior of their home. Three winners were selected as winners of the Great Garden Giveaway. Each Winner received two large flats of annuals, one hanging plant, mulch and other gardening supplies. **SFC Bridget Imperato** is pictured receiving her Great Garden Giveaway at the Harris Heights Community Center. Other winners include Jon (LTC Genna) Speed Fort Sam Houston Resident Center and SGT PeterKefa Huggins, Watkins Terrace Community center.

Residents are encouraged to spruce of the exterior of their home. Residents are also encouraged to post a photo of their gardening skills on our Facebook page during the spring and summer, for Yard of the Month.

Maintenance Service Requests



Service requests can be submitted 24 hours a day, 7 days a week by logging into www.fortsamhoustonfamilyhousing.com

As a reminder, emergency requests should not be submitted using the online or APP option. For all maintenance emergencies, please call 830-262-0830, option 1

TRASH & RECYCLING Tuesday and Friday

Trash and recycling is picked up twice a week. Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays





As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas.

*Remember a pet registration and deposit is required for all new pets. Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

RESIDENT GUIDE REMINDERS:

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

SMOKE DETECTORS: A proper functioning smoke detector is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 830-262-0830, option 1 if your smoke detector is chirping or malfunctioning.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

Mon	Gorgas, Hancock, Infantry, Artillery *Includes Wheaton & Artillery Open Fields
TUE	Wheaton, Graham, Dickman
WED	Patch/Chaffee, Marvin R Wood, & Staff Post
Тни	Harris Heights *Includes Gorgas & Watkins Open Fields
FRI	Watkins Terrace *Includes Remaining Open Fields in Watkins

TIPS ON BEING A GOOD NEIGHBOR

- Observe and respect your neighbor's personal space. This includes making sure your children put their toys away appropriately and refraining from walking on their lawn if possible.
- Not everyone is a dog or cat lover. So, do not allow pets to wander onto your neighbor's lawn, and if they make a mess, please pick up after them.
- Maintain the exterior of your home. If you have a fenced in yard, be considerate of your neighbors by making sure the lawn inside the fence is taken care of. Tall and unmanaged grass will lead to snakes & other pests.
- Look out for one another; if you know your neighbor is not around and you notice suspicious activity around their home, report it.



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