

**JULY
2022**

FORT SAM HOUSTON INSIGHTS
NEWS & STORIES



Our CEO's Message

Dear Residents,

This month we will celebrate Independence Day on the Fourth of July, and I hope your families enjoy some well-earned time with your loved ones, along with all the customary barbecue's and fireworks displays. Hunt Military Communities wants to thank you and your families for the many sacrifices you make for our freedoms and way of life. Many of our residents will PCS this summer and we will be welcoming those families to Hunt Military Communities. We have recently chosen new **Pillars of Excellence** that are the foundation to how we run this company and serve each of you. **Excellence, Accountability, Integrity, Continuous Improvement, and Customer Commitment.** Our goal is to provide you with the very best living experience at each step of your journey in our communities. We are committed to continuous improvement by raising the bar with our management and fiduciary obligations of military housing projects.

Wishing you all a safe, happy, and healthy holiday!

Semper Fidelis,
Brian Stann
President and Chief Executive Officer



Earn Cash Now!

Hunt Honors PROGRAM

Residents moving to another Hunt Community will be rewarded for their loyalty at lease signing at the new duty station



Active Duty Residents, earn \$100 credit to the resident ledger at your new duty station. Or, sign your lease in advance, and receive a \$200 Credit. Contact your Community Resident Center for details.



employee SPOTLIGHT

Tracy Emmons
Administrative Assistant
General Management Office



Tracy Emmons has been an employee with Fort Sam Houston Family Housing since 2005. She is married to a Navy Veteran. They have been married for 25 years. When she is not working, she enjoys scrapbooking, traveling and anything to do with Disney.

When asked what she loves most about her job she said, "The staff is great! We are like family." We think you're great too!

Tracy is a valuable member of the Fort Sam Houston Family!

YOUR MANAGEMENT TEAM

Community Director: Shequita Sims
Sr. Maintenance Director: Brandon Taylor
Maintenance Director: Clay Moden

COMMUNITY MANAGERS:

Bonnie Griffith, FSH Resident Center
Natasha Kapua, Harris Heights
Sara Rodriguez, Watkins Terrace

MAINTENANCE MANAGERS:

Brian Lozano, Harris Heights
Victor Maldonado, Watkins Terrace

PHONE: 830-262-0830

FSH RESIDENT CENTER (OPTION 2)

2739 Dickman Rd

HARRIS HEIGHTS (OPTION 3)

3751 Patch Rd

WATKINS TERRACE (OPTION 4)

5840 Frazier Rd

Maintenance Service Requests



Service requests can be submitted 24 hours a day, 7 days a week by logging into www.fortsamhoustonfamilyhousing.com

As a reminder, emergency requests should **Only be called in**. Please do not submit work orders on online or via the APP.

For all maintenance emergencies, please call 830-262-0830, option 1

TRASH & RECYCLING

Tuesday and Friday

Trash and recycling is picked up twice a week.

Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays

Pets in Housing



As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas.

***Remember a pet registration and deposit is required for all new pets.** Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

RESIDENT GUIDE REMINDERS:

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

SMOKE DETECTORS: A proper functioning smoke detector is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 830-262-0830, option 1 if your smoke detector is chirping or malfunctioning.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

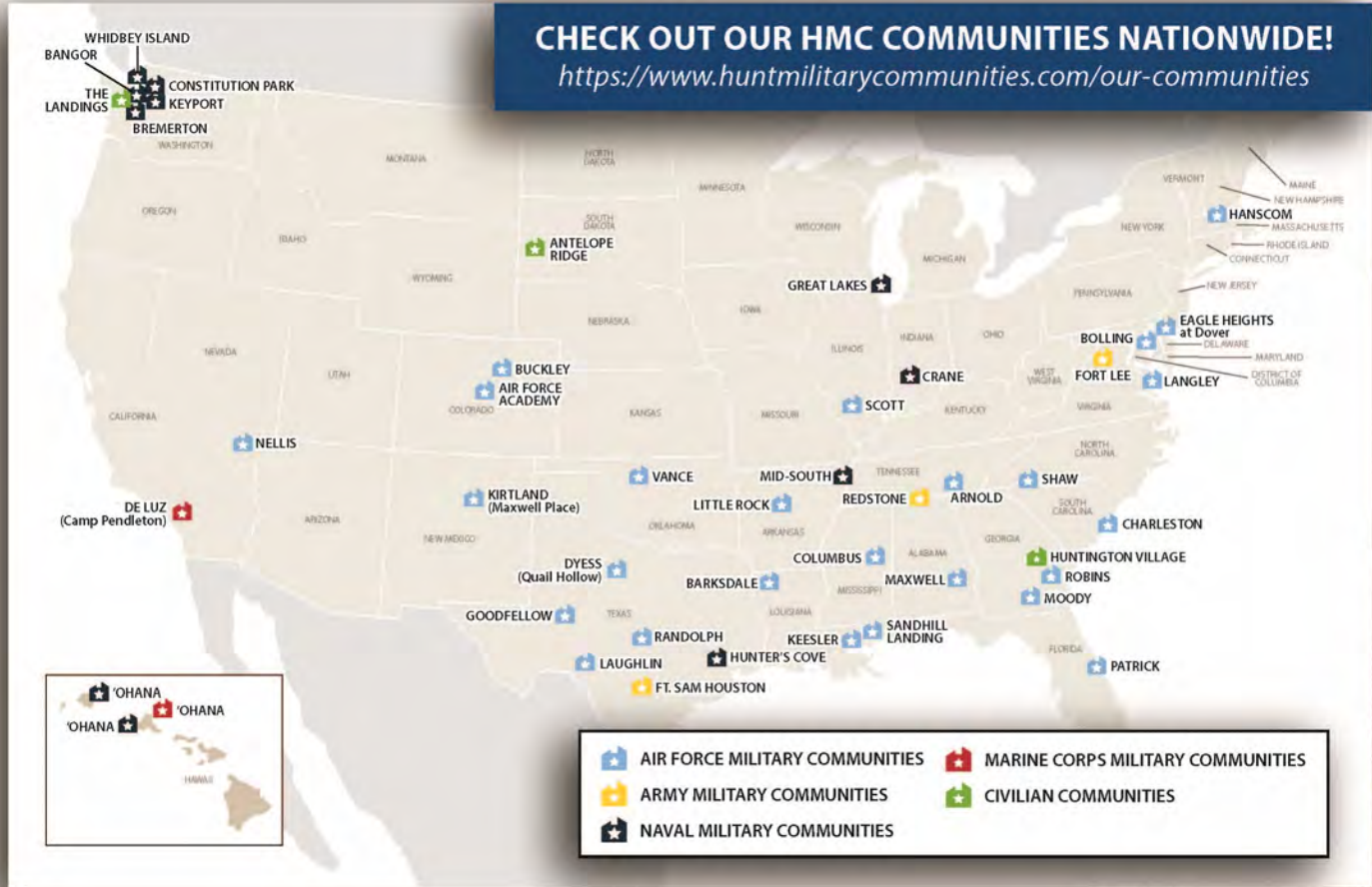
MON	Gorgas, Hancock, Infantry, Artillery *Includes Wheaton & Artillery Open Fields
TUE	Wheaton, Graham, Dickman
WED	Patch/Chaffee, Marvin R Wood, & Staff Post
THU	Harris Heights *Includes Gorgas & Watkins Open Fields
FRI	Watkins Terrace *Includes Remaining Open Fields in Watkins

NOTICE TO VACATE : Things to remember as you prepare to relocate

- Active duty residents, your Notice to Vacate (NTV) must be received in writing **at least** 30 days prior to move-out, after your six month lease has been fulfilled. If you anticipate being discharged due to the findings of a medical board assessment, please submit your NTV immediately and ask to speak with your Community Manager. It is recommended that notice be given as soon as you think you will be leaving, even if you are not sure of the date. If you're not sure, we can work with you in the event your orders are changed or cancelled.
- You do not need to wait until you have orders in hand to submit your notice.**
- Notify your community center when you learn of changes to your PCS, move or separation timeline.
- If you are unable to submit your NTV, a spouse or appointed representative can also complete the packet with a signed Power of Attorney.
- DOD Civilians and Retirees must provide a 60 day Notice after fulfillment of a one year lease.**

PLANNING ON MOVING?

WE'RE THERE!



We Aim to Provide More Than Just Housing.

We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. We are deeply committed to honoring and serving these heroes and their families. **When you live at a Hunt Military Community, you'll always feel at home.**

It Pays to Live With Hunt!



[HuntMilitaryCommunities.com](https://www.huntmilitarycommunities.com)





Fort Sam Houston Family Housing It's Pool Time!

Pools are located at
FSH RESIDENT CENTER 2739 Dickman Rd
HARRIS HEIGHTS 3751 Patch Rd
WATKINS TERRACE 5840 Frazier Rd

Pool Rules **No Lifeguard on Duty - Swim at your own risk.**

- Pool use is for residents and accompanied guest (2 guests per household).
 - All residents and their guests are asked to refrain from loud or profane language in the pool area. Failure by you, your dependents, or any of your guests, to abide by the pool rules will result in your loss of privileges to use any of the HMC pools in the future.
 - Portable grills or open flames, food or drinks are NOT permitted in the pool area.
 - The pools/patios are not included when the Community Center is rented.
 - These spaces are also not available for rental or private parties.
 - Proper pool attire must be worn, jeans or cut-offs are NOT permitted.
 - Swim diapers or rubber pants are required for all infants and children who are not potty-trained.
 - Children under the age of 14 must be accompanied and supervised at all times by parent, guardian, or legal custodian 18 years of age or older.
 - Large flotation devices, rafts, boogie boards, beach balls, water balloons and toys are not permitted in the pool. Life jackets and Floaters are permitted, however these devices do not guarantee safety. Also note: the pool's life safety rings and hooks are not toys.
 - Pets are NOT permitted in the pool area. Service Animals ARE permitted at the pool
- Pool hours are Mon 1-9:30 pm and Tue—Sun 10:00 a.m. to 9:30 p.m.**
- For issues regarding trespassing, unaccompanied minor children, alcohol, or behavior concerns, please call 830-262-0830, and follow the prompts to select an option for the appropriate pool location. After hours, please contact Security Forces at (210) 221-2222, or press the red 911 button located at the pool, which will call Security Forces.



REMINDER



Ft. Sam Houston Family Housing has a
NEW OFFICE NUMBER!

830.262.0830

2022 JULY

SUN	MON	TUE	WED	THU	FRI	SAT
03 Independence Day OFFICE CLOSED	04 Red, White and Blue Contest Ends!	05	06	07 Kids will Love the DoSeum!	01 National Ice Cream Month! 08	02 McNay Art Museum FREE Family Day 09
10 Pet of the Month Starts	11	12	13	14	15 Experience Art on the RiverWalk!	16
17 Catch a Movie at the Pearl!	18 Pet of the Month Ends	19	20 San Antonio Museum FREE admission for Military	21	22	23
24	25	26	27	28	29	30