

**AUG
2022**

FORT SAM HOUSTON INSIGHTS
NEWS & STORIES

 **FT. SAM HOUSTON**
HUNT MILITARY COMMUNITY



Our CEO's Message

Dear HMC Residents, I recently passed my one year anniversary since joining Hunt Military Communities as the new CEO. I have traveled to most of our communities and have met with many of our residents. The experiences and feedback have allowed us to make important strategic decisions and priorities to improve our service delivery and resident experience across the country. We are excited to continually pursue improvements necessary to serve you better and sustain our military communities. Last August, I committed to reviewing best practices and renewing services and programs. Since then we have completed resident focus groups in almost all of our communities. The feedback has helped us to identify specific areas that are most important to you such as improving communication, focus on consistency in customer service, and enhanced community events to bring our residents together. Resident focus groups will be something we doing continuously across the country so we can get direct feedback from you on our service delivery and communities.

Thank you to everyone who participated, and we always value your feedback.


Semper Fidelis,
Brian Stann
President and Chief Executive Officer



Earn Cash Now!

**Hunt Honors
PROGRAM**

Residents moving to another
Hunt Community will be
rewarded for their loyalty
at lease signing at the new duty station



Active Duty Residents, earn \$100 credit to the resident ledger at your new duty station. Or, sign your lease in advance, and receive a \$200 Credit. Contact your Community Resident Center for details.



It's that time of year again when parents and children across the installation prepare to go back to school. When entering or leaving the community, you are asked to always operate your vehicle at a speed not to exceed the posted speed limits. However, with school days on the horizon, it is more important to obey community speed limits. Keep your eyes on the road and be aware of kids walking to and from community bus stops. Also, be on the lookout for school zone signals and obey the speed limits. When entering a school zone, slow down and obey traffic laws. Don't forget to stop for school busses that are loading or unloading children, and watch out for children near bus stops, and sidewalks.

Your Management Team

Community Director: Shequita Sims
Sr. Maintenance Director: Brandon Taylor
Maintenance Director: Clay Moden

Community Managers:

Bonnie Griffith, FSH Resident Center
Natasha Kapua, Harris Heights
Sara Rodriguez, Watkins Terrace

Maintenance Managers:

Brian Lozano, Harris Heights
Victor Maldonado, Watkins Terrace

Phone: 830-262-0830

FSH Resident Center

2739 Dickman Rd

Harris Heights

3751 Patch Rd

Watkins Terrace

5840 Frazier Rd

 **HUNT**

MILITARY COMMUNITIES

HuntMilitaryCommunities.com



Maintenance Service Requests



Service requests can be submitted 24 hours a day, 7 days a week by logging into www.fortsamhoustonfamilyhousing.com

As a reminder, emergency requests should **Only be called in**. Please do not submit work orders on online or via the APP.

For all maintenance emergencies, please call 830-262-0830, option 3

Trash & Recycling Tuesday and Friday

Trash and recycling is picked up twice a week.
Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays

Pets in Housing



As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas.

***Remember a pet registration and deposit is required for all new pets.** Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

RESIDENT GUIDE REMINDERS:

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

SMOKE DETECTORS: A proper functioning smoke detector is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 830-262-0830, option 3 if your smoke detector is chirping or malfunctioning.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

MON	Gorgas, Hancock, Infantry, Artillery *Includes Wheaton & Artillery Open Fields
TUE	Wheaton, Graham, Dickman
WED	Patch/Chaffee, Marvin R Wood, & Staff Post
THU	Harris Heights *Includes Gorgas & Watkins Open Fields
FRI	Watkins Terrace *Includes Remaining Open Fields in Watkins

NOTICE TO VACATE : Things to remember as you prepare to relocate

- Active duty residents, your Notice to Vacate (NTV) must be received in writing **at least** 30 days prior to move-out, after your six month lease has been fulfilled. If you anticipate being discharged due to the findings of a medical board assessment, please submit your NTV immediately and ask to speak with your Community Manager. It is recommended that notice be given as soon as you think you will be leaving, even if you are not sure of the date. If you're not sure, we can work with you in the event your orders are changed or cancelled.
- You do not need to wait until you have orders in hand to submit your notice.**
- Notify your community center when you learn of changes to your PCS, move or separation timeline.
- If you are unable to submit your NTV, a spouse or appointed representative can also complete the packet with a signed Power of Attorney.
- DOD Civilians and Retirees must provide a 60 day Notice after fulfillment of a one year lease.**

Back to School BASH!

Thursday,
August 11th

Families who registered for Back Pack Brigade can claim their student's back pack during the event.



4-6 PM at the Fort Sam Houston Resident Center

- Enjoy Hot dogs, chips and drinks while you pick up supplies to get your student ready for the 2022-2023 School year.
- Food and school supplies are available on a first come first serve basis.
- Back packs are ONLY available for families who registered during the 2022 Registration period

Only Open to Current FSHFH Residents



Fort Sam Houston Family Housing

It's Pool Time!

Pools are located at
 FSH RESIDENT CENTER 2739 Dickman Rd
 HARRIS HEIGHTS 3751 Patch Rd
 WATKINS TERRACE 5840 Frazier Rd

Pool Rules

No Lifeguard on Duty - Swim at your own risk.



Pool use is for residents and accompanied guest (2 guests per household).



- All residents and their guests are asked to refrain from loud or profane language in the pool area. Failure by you, your dependents, or any of your guests, to abide by the pool rules will result in your loss of privileges to use any of the HMC pools in the future.



- Portable grills or open flames, food or drinks are NOT permitted in the pool area. The pools/patios are not included when the Community Center is rented.



- These spaces are also not available for rental or private parties.



- Proper pool attire must be worn, jeans or cut-offs are NOT permitted.

- Swim diapers or rubber pants are required for all infants and children who are not potty-trained.

- Children under the age of 14 must be accompanied and supervised at all times by parent, guardian, or legal custodian 18 years of age or older.

- Large flotation devices, rafts, boogie boards, beach balls, water balloons and toys are not permitted in the pool. Life jackets and Floaters are permitted, however these devices do not guarantee safety. Also note: the pool's life safety rings and hooks are not toys.

- Pets are NOT permitted in the pool area. Service Animals ARE permitted at the pool

Pool hours are Mon 1-9:30 pm and Tue—Sun 10:00 a.m. to 9:30 p.m.

For issues regarding trespassing, unaccompanied minor children, alcohol, or behavior concerns, please call 830-262-0830, and follow the prompts to select an option for the appropriate pool location. After hours, please contact Security Forces at (210) 221-2222, or press the red 911 button located at the pool, which will call Security Forces.



2022

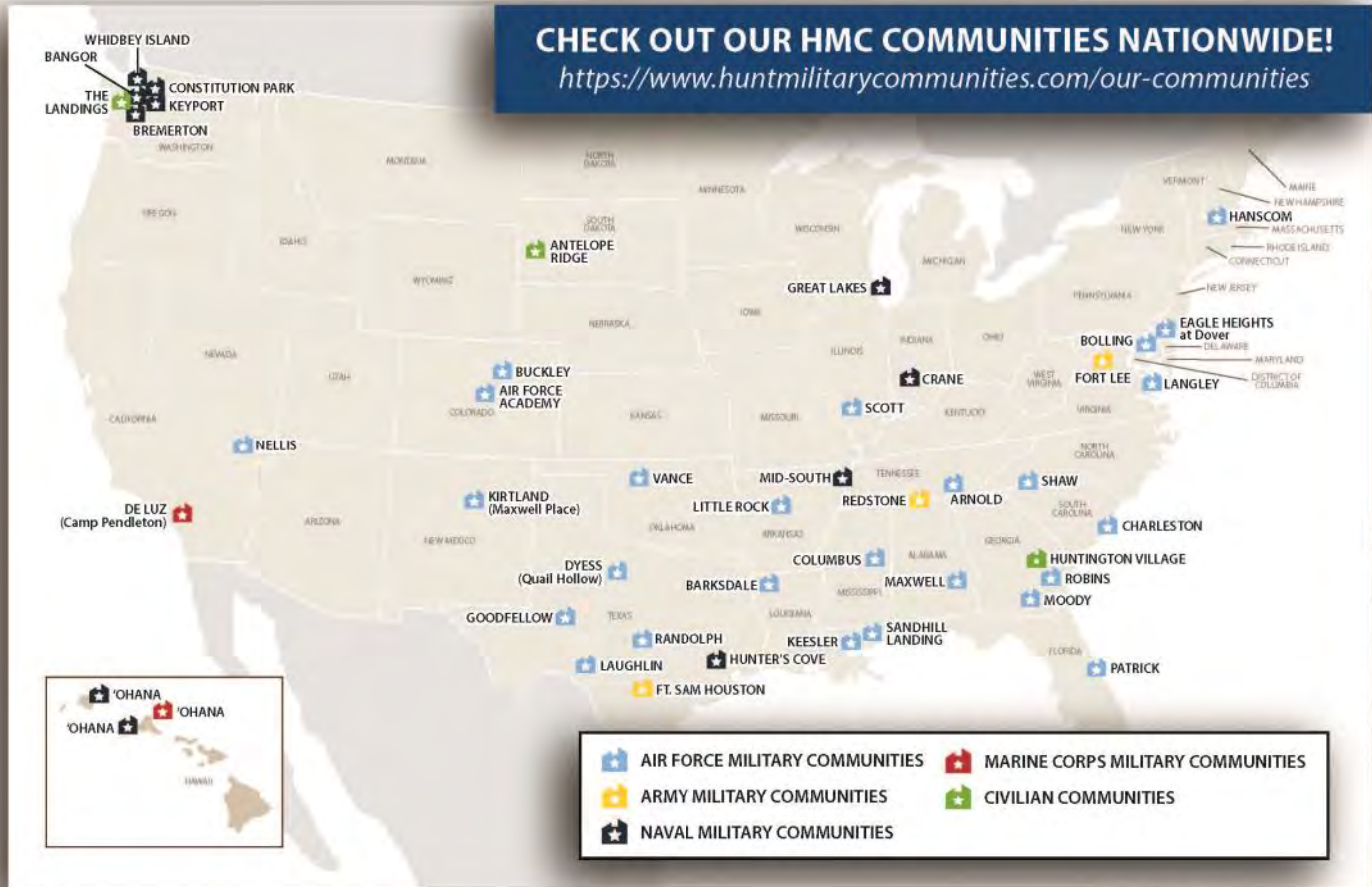
AUGUST

SUN	MON	TUE	WED	THU	FRI	SAT
 GOODBYE SUMMER FUN		02 Pet of the Month Starts	Join your neighbors at the Fort Sam Houston Resident Center 4-6 pm August 11 th for the Annual Back to School Bash			
07 Purple Heart Day 	08	09 Pet of the Month ends	10 FSHFH Back to School Bash	11 Yard of the Month Starts	12	13
14	15 FSHISD First Day of School	 PET OF THE MONTH		18 Yard of the Month Ends		
21	22 Back to School Contest	23	24	 Back to School		
28 Back to School Contest Ends		30	31 FREE Two-Step Dancing at The Pearl Doors open at 5:30			



PLANNING ON MOVING?

WE'RE THERE!



We Aim to Provide More Than Just Housing.

We are entrusted to create quality communities that meet the needs of our residents and we take that responsibility very seriously. We are deeply committed to honoring and serving these heroes and their families. **When you live at a Hunt Military Community, you'll always feel at home.**

It Pays to Live With Hunt!

