HAPPY NEW YEAR!

Hunt Military Communities is gearing up for what we know will be a busy 2023.

Our annual scholarship program, sponsored by the Hunt Heroes Foundation, will kick off on January 12 and run through March 2, 2023. Please share this exciting program with any active service member, military spouse, or dependent looking to attend secondary or technical school. Those interested are encouraged to apply at Huntheroes-Foundation.org.

IMPORTANT UPDATES

 The updated Dispute Resolution Process is now available on each community website. We invite you to become familiar with the process should it be needed.

- Resident Guidelines have also been updated and uploaded to each community website. These guidelines contain valuable information for you to reference while a resident of Hunt Military Communities.
- The DoD recently announced the 2023 BAH rates. We have sent several communications addressing these new rates and their vital impact on each of our communities and your homes. If you have any questions, we invite you to contact your Community Director, who will be happy to discuss your new rate.

OUR CEO'S MESSAGE

Dear Hunt Military Communities Residents,

Happy New Year!

Early in 2022, HMC promised to focus on the resident experience and listening to the needs of our residents. I am proud to say we did that and so much more. Several vital accomplishments include restructuring how we prepare homes for new residents, completing focus groups in each community, and the specific areas our residents wanted to address. Another important initiative was focusing on increased energy conservation measures and developing a robust data program to better serve our residents with enhanced maintenance tracking and performance management. All of these initiatives will meet and exceed the needs of our residents.



Our plans for 2023 are well underway and will complement what we started in 2022. We will continue to focus on maintenance, increased communication, and customer service. I will update you each month on initiatives we are working on and those we have accomplished.

Again, Happy New Year, and best wishes for a happy, healthy, and prosperous year.

Semper Fidelis,

Brian Stann
President and CEO
Hunt Military Communities

830-262-0830

RESIDENT GUIDE REMINDERS

Recreational Vehicles

Storage of Boats, RV's, Trailers, and other recreational vehicles, are not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

Smoke Detectors

A properly functioning smoke detector is critical to your safety. Therefore, we recommend you test yours monthly. Immediately notify us at 830-262-0830, and select option 2 if your smoke detector is chirping or malfunctioning.

**When using your heater for the first time this year, be prepared for a slight burning smell usually caused by dust accumulation from months of non-use. This smell is normal and can cause your smoke alarms to go off. Open your doors to allow fresh air in. However, if your smoke alarm persists for longer than 5 minutes, you are worried for any reason, or you smell gas, please call the fire department and Hunt Maintenance line at 830-262-0830 and press 2.

Garbage Disposal

Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, or anything fibrous like celery, cornhusks, or artichokes down the garbage disposal. Grease will also build up and cause clogging.

Trash & Recycling

Trash and recycling are picked up twice a week, Tuesday and Friday. Trash should be placed curbside by 7:00 AM. Place bulk items curbside for pick up on Fridays.

Winter Mowing Schedule

The mowing schedule has been modified to every other week until Spring. The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays maybe rescheduled for the weekend.

Monday - Gorgas, Hancock, Infantry, Artillery (Includes Wheaton & Artillery open fields)

Tuesday - Wheaton, Graham, Dickman

Wednesday - Patch/Chaffee, Marvin R Wood, & Staff Post

Thursday - Harris Heights (Includes Gorgas & Watkins open fields)

Friday - Watkins Terrace (Includes remaining open fields in Watkins)

HOLIDAY HOURS

Hunt offices will be closed January 2nd in observance of New Year's Day. Normal Hours will resume January 3rd.

Hunt Offices will be closed January 16th in observance of MLK Day. Normal Hours will resume January 17th.





EMPLOYEE SPOTLIGHT

Stephanie Ruediger

Stephanie is a Resident Service Specialist here at Fort Sam Family Housing. Stephanie was a Diagnostic Radiologist in the US Air Force prior to working here at Ft. Sam; she also has a twin sister. When asked what she loves the most about her job, Stephanie said, "I enjoy helping Service Members and their families."





MEET OUR FRIENDLY STAFF

Shequita Sims

Community Director

Brandon Taylor

Senior Maintenance Director

Clay Moden

Maintenance Director

Natasha Kapua

Community Manager

Sara Rodriguez

Community Manager

Priscilla Espinoza

Community Manager

Victor Maldonado

Maintenance Manager

Brian Lozano

Maintenance Manager

Anthony Casarez

COM Manager

Jennifer Martyszyn

Community Supervisor

Jessica Huber

Community Supervisor

Cynthia Nelson

Resident Services Specialist

Dana Careathers

Resident Services Specialist

Stephanie Ruediger

Resident Services Specialist

Cecilia Coahuilas

Resident Services Specialist

Lauren Lewis

Resident Services Specialist

Victoria Morales Rodriguez

Resident Services Specialist

IMPORTANT EVENTS

Community Advisory Board

Applications for 2023 Community Advisory Board members will be sent via email. If you are interested in being a part of the CAB, please complete the application and return it by the due date.

National Popcorn

On January 19th, "POP" into your local Community Center between 2:00 – 5:00 PM to enjoy popcorn, and meet with the team, in honor of national popcorn day! Register to win a popcorn gift box. There will be one winner selected. This event is for current Fort Sam Residents only.

National Soup Month

From January 3rd – January 20th, 2023, post your favorite soup and the recipe on Facebook for a chance to win a soup meal gift basket. There will be one winner selected. This event is for current Fort Sam Residents only.

FRIENDLY REMINDERS

All holiday lights and decorations must be removed from your home no later than January 10th

Christmas trees will be picked up curbside during trash pick-up dates. Trees 6 feet and larger must be cut in half for Republic to pick up.

WE WANT TO HEAR FROM YOU!

What type of events would you love to see in 2023?

Let us know by contacting your Community Manager, or send an email to: FtSamFamilyHousing@HuntCompanies.com



CONTACT INFORMATION

Office Hours: 8 AM – 5 PM **Office Number:** 830-262-0830

Email: FtSamFamilyHousing@HuntCompanies.com **Facebook:** @FortSamHoustonFamilyHousing **Website:** FortSamHoustonFamilyHousing.com





SUN	MON	TUE	WED	THU	FRI	SAT
01 New Year's Day Last Day of Kwanzaa	OFFICE CLOSED	National Soup Month Starts	04	05	06	07
08	09	10	1	Hunt Heroes Foundation Scholarship Starts	Pet of the Month Starts	14
15	Martin Luther King Jr. Day	17	18	Pet of the Month Ends National Popcorn Day Community Center 2 - 5 PM	National Soup Month	21
22	23	24	25	26	27	28
29	30	31				

