

COMMUNITY DIRECTOR UPDATE

JULY 1, 2024



MAINTENANCE TIPS

As the dog days of summer are approaching, please ensure your HVAC filters have been changed. Contact our office at 830-262-0830 for assistance!

RESIDENT SURVEY FEEDBACK

"Norman is awesome! We recently had an issue with our oven. After I submitted a work order for the issue Norman quickly actioned the work order. He conducted a thorough investigation of the oven and determined that we should have a new oven installed. Norman was able to voice his concerns to his supervisor and was able to convince his supervisor that the best course of action would be to completely replace our oven with a new unit. That was the best and safest option and my wife and I could not be more pleased! Norman has always been extremely cordial, respectful, and knowledgeable on any work order that he has responded to for my home's needs! Great job, Norman, and I am pleased to have you as one of our maintenance men for the Fort Sam Houston housing community!"

REMINDERS

Friendly reminder that Boats, RV's, trailers and recreational vehicles, are not permitted in the housing areas. Residents are only allowed to have recreational vehicles at their home for 24 hours before and after use.

Friendly reminder that all pets must be registered with the FSH Vet Clinic. It is also required that FSHFH be given a copy of the registration and vaccination paperwork.

UPCOMING COMMUNITY EVENT

FLOATS & FLAGS

Date: July 3, 2024

Location: Ft Sam Resident Center

Floats & Flags! Stop by our office between 2:30-4:30pm for an ice cream float.



UPCOMING LOCAL EVENTS

Event: San Antonio Stars & Stripes Street Parade

Date: July 4, 2024 **Location**: Houston Street

Join the celebration at the San Antonio Stars & Stripes on Houston Street parade from 11:00 AM to 1:00 PM on July 4, 2024, for a festive display of patriotism and community spirit!

Event: City of San Antonio & Official H-E-B 4th of July Celebration

Date: July 4, 2024

Location: Woodlawn Lake Park

Celebrate Independence Day at The City of San Antonio & Official H-E-B 4th of July Celebration at Woodlawn Lake Park from 11:00 AM to 9:30 PM, featuring family-friendly activities, live entertainment, and a spectacular fireworks show!





Leasing Office Contact Information

(830) 262-0830

ftsamhoustonleasing@huntcompanies.com

fortsamhoustonfamilyhousing.com



COMMUNITY TRASH SCHEDULE Tuesday & Friday

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director

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Director of Operations

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