FORT SAM HOUSTON INSIGHTS







Our President's Message



Dear HMC Residents,

I am honored and humbled to be a part of the Hunt Military Communities' family. As the new CEO, I look forward to continuing with the company vision of providing 5-Star Service and excellence in housing. As a former Marine, I understand first hand the challenges service members and their families face when moving to a new community and the importance of

providing quality housing. Over the next several months, I will be visiting many of our HMC communities with the intention of meeting residents, touring homes, and looking for ways to make your living experience the very best it can be. I will tirelessly search for ways Hunt Military Communities can improve our service delivery and homes to enrich the lives of our residents. Our nation's military service members became my heroes after two combat tours in the Marine Corps, and I greatly look forward to serving our military families. As always, we want your feedback, and our Hunt Promise Helpline (https://www.huntmilitarycommunities.com/contact-us) provides an easy way for you to share your feedback or address concerns that have not been appropriately tended to at the site level. Transparency and open communication will help HMC to provide you great service.

Brian Stann CEO **Hunt Military Communities**













Fort Sam Houston Family Housing

Helping Families go Back to School!

Summer is almost over. That means its time to get ready to go back to school. Before the kids head back to the classroom, The HMC team wants to make sure students are ready with some of the school supplies needed for a successful start.

Drive up and pick up FREE school supplies while they last. Check your email and Facebook for more information.

Whether you have children starting school or not, we would like to remind all residents to be extra careful driving in the mornings and afternoons, as children across the installation will soon be boarding buses at the beginning and end of each week day. Please adhere to all traffic signs and watch your speed, especially when children are present.

Your Management Team

Patricia Aleman - Director of Operations Shequita Sims -Community Director Natasha Kapua, Community Manager, Harris Heights Bonnie Griffith, Community Manager, FSH Resident Center Sara Rodriguez, Community Manager, Watkins Terrace Kerry Oden-Senior Maintenance Director **Brandon Taylor - Maintenance Director** Clay Moden, Maintenance Manager, FSH Resident Center Brian Lozano, Maintenance Manager, Harris Heights Victor Maldonado, Maintenance Manager, Watkins Terrace

Contact Information

Ft Sam Houston Resident Center

2739 Dickman Rd 210-270-7638

Watkins Terrace

5840 Frazier Rd.....210-832-8104

Harris Heights

3751 Patch Rd...210-824-9587

Facebook: Fortsamhoustonfamilyhousing

Ftsamhoustonfamilyleasing@huntcompanies.com



Resident Events

Aug 13

Pet of the Month

Got a cool pet? Upload a photo of your pet to our Facebook page dressed in their coolest summer gear by 13 August for a chance to win a gift from Chewy.com.

Aug 16

After School Snacks

The first day of school for kids in FSHISD is 16 August. Stop by your neighborhood community center on your first day of school and pick up an afterschool snack from 3-5 pm.

Aug 16-23

Back to School Smiles

Going back to school is exciting! Share the excitement of your child's first day by uploading a pic of their first day of school smile!

Weekly Mowing Schedule: The mowing schedule will be modified if a scheduled day falls on a Holiday or in the event of inclement weather. Residents will be notified via email of schedule changes. Weather related service delays may be rescheduled for the weekend.

MON	TUE	WED	THU	FRI
Gorgas, Hancock, Infantry, Artillery *Includes Fields in Wheaton	Wheaton Graham Dickman	Patch/ Chaffee Marvin R Wood & Staff Post	Harris Heights Includes Open Fields in Gorgas & Watkins	Watkins Terrace Includes remaining Fields in Watkins

Employee Spotlight

Clayton "Clay" Moden,

Clay has been employed as a Maintenance Technician at Fort Sam Houston Family Housing for nearly two years. He was recently promoted to Maintenance Manager, overseeing maintenance service for Wheaton, Graham, Dickman, Artillery Post, Infantry Post, Hancock, Staff Post and Gorgas Circle. He is from Marlin Texas.



When he's not working, he enjoys spending quality time with his wife and 2 dogs

Tidbits & Tips

RECREATIONAL VEHICLES: Storage of Boats, RV's, Trailers, and other recreational vehicles, is not permitted in the housing areas. Residents are asked to make arrangements for the storage of these items with Outdoor Recreation, or off post. Recreational vehicles can be parked at your home for 24 hours before and after use.

PETS IN HOUSING: As a reminder, pets should not be tethered, chained or loose in housing areas. Pets must be kept inside your home at all times, except when on a leash, accompanied by an adult, or safely contained in a fenced backyard, provided with adequate water, food, shelter and protection from inclement weather. Pet waste must be picked up immediately in all private and common areas. *Remember a pet registration and deposit is required for all new pets. Residents who acquire a new pet must also complete a new pet addendum and register your new furry family member at the FSH Veterinary Clinic.

GARBAGE DISPOSAL: Keeping the cover in the stopper position when not in use will prevent foreign material from accidentally dropping into your disposal unit. It is also important to have a sufficient flow of water to flush shredded waste through the drains, even after the disposal unit has been turned off. In order to minimize the need for maintenance, please do not put bones, bottle caps, glass, foil, string, paper, anything fibrous like celery, corn husks or artichokes down garbage disposal. Grease will also build up and cause clogging.

SMOKE DETECTORS: The proper functioning of smoke detectors is critical to your safety. So, we recommend you test yours monthly. Immediately notify us at 210-225-5564 if your smoke detector is chirping or malfunctioning.

TRASH & RECYCLING

Tuesday and Friday

Trash and recycling is picked up twice a week. Trash should be placed curbside by 7am.

Place bulk items curbside for pick up on Fridays









Welcome

HMC would like to take this opportunity to welcome all of our New Residents. We're glad you're here! Our goal is to be the Military home provider of choice, a goal we attain through our residents and employees. Please let us know if there is anything we can do to help you and your family get settled into your new home.

TIPS ON BEING A GOOD NEIGHBOR

- Observe and respect your neighbor's personal space. This includes making sure your children put their toys away appropriately and refraining from walking on their lawn if possible.
- Not everyone is a dog or cat lover. So, do not allow pets to wander onto your neighbor's lawn, and if they make a mess, please pick up after them.
- Maintain the exterior of your home. If you have a fenced in yard, be considerate of your neighbors by making sure the lawn inside the fence is taken care of. Tall and unmanaged grass will lead to snakes & other pests.



We have a new Landscape Company!

We are excited to announce that Fort Sam Houston Family Housing is making a landscape company change effective **8/1/2021**.

Seven Landscape will be our full landscaping provider and will be in uniform. In addition to landscaping services, they have been with us since 2005 as a PCS turn and other specialty item vendor.

The current landscape schedule will remain in effect!

Monday: Gorgas, Hancock, Infantry, & Artillery (Includes Fields in Wheaton & Artillery)

Tuesday: Wheaton, Graham, & Dickman

Wednesday: Patch/Chaffee, Marvin R Wood & Staff Post

Thursday: Harris Heights (Includes Open Fields in Gorgas & Watkins) **Friday:** Watkins Terrace (Includes Remaining Fields in Watkins)



Be careful as kids head back to the classroom

Traffic in Housing Area

When entering or leaving the housing areas, you are asked to operate your

vehicle at a speed not to exceed the posted speed limits. Please be mindful of children and other pedestrians playing near streets, skating, skateboarding or riding their bikes. Also, remember FSH prohibits the use of handheld cellular devices while operating a motor vehicle on post.

