



# COMMUNITY DIRECTOR UPDATE

## MARCH 1, 2026



### **COMMUNITY NEWS**

**TSS is upon us!** Stay tuned for more information about your **Tenant Satisfaction Survey** opening on March 2nd and closing on May 1st. Follow us on social media to stay up to date!

### **MAINTENANCE TIPS**

#### **Pest Prevention Tips**

Pest prevention is underway! Help keep your home pest-free by keeping doors and windows closed or properly screened and avoiding leaving food out.

#### **Rainy Season Reminders**

With the rainy season here, take a moment to check your home:

- Ensure gutters and downspouts are clear.
- Keep an eye out for water pooling near your home after heavy rain.
- If you notice leaks, soft spots, or drainage issues, don't hesitate to submit a work order.

Let's work together to keep our community a great place to live!

### **UPCOMING COMMUNITY EVENTS**

#### **FORT SAM COMMUNITY CONVERSATION**

**Date:** Friday, March 6th

**Time:** 5:00 PM - 6:00 PM

**Location:** 407 Community Center - No RSVP Required

We are excited to introduce this event as a new monthly opportunity for new and current residents to connect, ask questions, and share feedback in an open and welcome setting. Light refreshments will be provided. You'll have the opportunity to hear from and speak directly with: Your Community Management Team, Maintenance Leadership, Representative from Army Support Activity, and additional installation partners.

#### **BREAKFAST ON-THE-GO**

**Date:** Thursday, March 12th

**Time:** 7:30 AM - 9:00 AM

**Location:** Watkins Terrace, Harris Heights, and 407 Community Center

Grab breakfast on the go with tacos, coffee, and juice at any community center.

#### **PIZZA & DRINKS - ON US!**

**Date:** Thursday, March 19th

**Time:** 5:00 PM - 6:30 PM

**Location:** 407 Community Center

Skip cooking and enjoy an evening of pizza, drinks, and good company. Meet the team, connect with neighbors, and enjoy a relaxed night together!

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

**Community Director**  
**Monica Garcia**

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**Director of Operations**  
**Brent Norvik**

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### **Leasing Office Contact Information**

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🌐 [FortSamHoustonFamilyHousing.com](http://FortSamHoustonFamilyHousing.com)

### **TRASH SCHEDULE**

**Trash:** Tuesday and Friday

**Recycling:** Tuesday

**Bulk:** March 6th and 20th

# MARCH

SUN	MON	TUE	WED	THU	FRI	SAT
01	02	03	04	05	06 Fort Sam Community Conversation	07
08 Daylight Saving Time Starts	09	10	11	12 Breakfast On-the-Go!	13 Canine Veterans Day	14
15	16	17	18	19 Pizza & Drinks – On Us!	20 First Day Of Spring	21
22	23	24	25 Medal of Honor Day	26	27	28
29 National Vietnam War Veterans Day	30	31				