FT SAM HOUSTON
FAMILY HOUSING
HUNT MILITARY COMMUNITIES

COMMUNITY DIRECTOR UPDATE
NOVEMBER 1, 2026



COMMUNITY NEWS



Your Community. Your Team. Clearer Communication.
We are introducing designated Resident Services Specialists (RSS) and Maintenance Technicians for each neighborhood! This approach is designed to improve communication, strengthen accountability, and ensure better follow-up and follow-through on resident requests.

MEET YOUR DESIGNATED TEAM

Your assigned Resident Services Specialist may also be contacted directly:

Community	Resident Services Specialist	Maintenance Technician(s)
Watkins Terrace	**Taylor Gilbert** Taylor.Gilbert@HuntCompanies.com (210)772-5780 **Nikki Simon** Nikki.Simon@HuntCompanies.com (210) 997-3414	Jim Torres, Ernest Apolinar & Richard Enriquez
Harris Heights & Patch Chaffee/Marvin R Wood	**Kayla Kirejczyk** Kayla.Kirejczyk@HuntCompanies.com (726) 254-9939 **Kiarra Payne** Kiarra.Payne@HuntCompanies.com (210) 997-5001	Norman Sandoval & Adrian Sanchez
Artillery Post, Infantry Post & Staff Post	**Debbie Butler** Debbie.Butler@HuntCompanies.com	Joey Flores & Pablo Cordova
Wheaton Graham Dickman, Gorgas & Hancock	**Destiny Banda** Destiny.Banda@HuntCompanies.com (210) 605-5406	Andrew Ruedas & Ruben Hernandez

MAINTENANCE MANAGEMENT

Ed Galarza Lefranc Edwin.GalarzaLefranc@HuntCompanies.com (210) 848-8308
Joseph Miranda Joseph.Miranda@HuntCompanies.com (210) 781-6376

Ed oversees Watkins Terrace and Harris Heights, while Joseph oversees our remaining communities.

Need Assistance? Main Office: (830) 282-1098 *option 2*
24/7 Emergency Maintenance: (830) 282-1098 *option 1*
General Office Email: FtSamHoustonLeasing@HuntCompanies.com

For questions, concerns, or work order updates, please contact your Resident Services Specialist (RSS). Your RSS is your primary point of contact, but if you need additional assistance or have not received an update, please feel free to contact me directly.

Monica Garcia | Community Director | Monica.Garcia@HuntCompanies.com (210) 514-2971

We know communication and follow-through matter. These changes are another step toward providing the consistent, responsive service our residents deserve.

Leasing Office Contact Information

(830) 262-0830
FtSamHoustonLeasing@HuntCompanies.com
FortSamHoustonFamilyHousing.com

TRASH SCHEDULE

Trash: Tuesday and Friday
Recycling: Tuesday
Bulk Pickup: Novemer 6th and 20th

TIPS, TEAM UPDATE & EVENTS

MAINTENANCE TIPS



November Maintenance Tip: Holiday Cooking Do's & Don'ts

With holiday meals right around the corner, a few simple habits can help prevent plumbing problems and keep your kitchen running smoothly.
DO: Let grease and cooking oil cool, then place it in a sealed container for disposal. Run cold water while using the garbage disposal, scrape food scraps into the trash first, and report slow drains or leaks before they become larger issues.

DON'T: Pour grease, fats, or oils down the sink. Avoid putting bones, coffee grounds, eggshells, pasta, rice, potato peels, or other fibrous foods into the garbage disposal. Never use your oven or stovetop to heat your home.
A little prevention can help keep your holiday cooking stress-free — and your drains clear!

TEAM UPDATE

Welcome Matthew Greer, our new Maintenance Director!

Matthew brings extensive experience in operations leadership, property maintenance, disaster recovery, project management, and team development. Throughout his career, Matthew has developed a reputation for attention to detail, accountability, problem-solving, and building high-performing teams. He brings a hands-on leadership approach focused on maintaining well-run facilities while supporting residents, team members, contractors, and property management objectives. Matthew's return to Fort Sam Houston is especially meaningful. He previously served at the installation as a member of the United States Army from 2009–2012, making his return to the installation both a professional opportunity and a personal homecoming.

In his new role as Maintenance Director, Matthew looks forward to leveraging his experience in maintenance operations, facilities management, project coordination, team leadership, and restoration to support Hunt Military Communities and the Fort Sam Houston Family Housing community.

UPCOMING NOVEMBER EVENTS



LOCAL EVENT: FORD HOLIDAY RIVER PARADE

Date: Friday, November 27th
Time: 7:00 PM - 9:30 PM
Location: Arneson River Theatre

Celebrate the season with Santa and Mrs. Claus, festive floats, live entertainment, and 200,000 sparkling lights along the San Antonio River Walk. Don't miss this holiday tradition!

COMMUNITY EVENT: GIVE THANKS BREAKFAST & GRATITUDE TREE

Date: Thursday, November 5th
Time: 7:00 AM - 8:30 AM
Location: Watkins Terrace and 407 Community Center

Join us for breakfast, coffee, and conversation with your neighbors. Add a thankful note to our Community Gratitude Tree and help us celebrate the season. Breakfast provided.

COMMUNITY EVENT: FRIENDSGIVING POTLUCK

Date: Friday, Novemer 20th
Time: 5:00 PM - 6:30 PM
Location: Watkins Terrace and 407 Community Center

Join your neighbors for a Friendsgiving celebration! We'll provide the entrée, drinks, and supplies. Bring a favorite side dish or dessert to share and enjoy an evening of food, family, and community. **Please RSVP by November 17.**

If you have already contacted our local Management and Housing office team and are not satisfied with the outcome, or if you have words of praise to share, we encourage you to reach out to our senior management.

Community Director
Monica Garcia
Monica.Garcia@HuntCompanies.com

Director of Operations
Claudia DeLeon
Claudia.DeLeon@HuntCompanies.com



2026

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
01 Daylight Saving Time Ends	02	03	04	05 Give Thanks Breakfast & Gratitude Tree	06	07
08	09	10 Marine Corps Birthday	11 Veterans Day OFFICE CLOSED	12	13	14
15	16	17	18	19	20 Friendsgiving Potluck	21
22	23	24	25	26 Thanksgiving OFFICE CLOSED	27 Ford Holiday River Parade	28
29	30					